Avira

ACMP Avira – Management Console FAQ

Aagon
CLIENT MANAGEMENT PLATFORM

• Who is Aagon GmbH?

Aagon GmbH began development of its ACMP software around 25 years ago to automate every IT task.

Now, over 800 partners and customers of all industries and sizes across the entire DACH (Germany, Austria, Switzerland) region are benefiting from Aagon GmbH's experience and innovative product development capabilities.

As certified German-engineered software ACMP is not being developed just in response to whatever marketing hype comes next; rather, it is being developed based on long-standing experience and in close collaboration with customers and partners.

This allows us to develop software in a partnership of equals, closely aligned with our customers' requirements.

• What is the ACMP Avira Management Console?

The ACMP Avira Management Console is embedded in the ACMP client management solution as one of many tools available to admins to manage their IT environment.

Every function is available covering the installation process, detailed reports, through to full control of every aspect of a functioning IT system.

• Which Avira products are supported?

These Avira products can be managed using the ACMP Avira Management Console:

• Avira Antivirus Pro – Business Edition

• Avira Antivirus Server

• Avira Antivirus for Endpoint

• Avira Antivirus for Small Business

• I want to try it out!

Please contact an Avira Channel Sales Manager for your trial license. Once you've registered, you can evaluate the software for 90 days.

This includes the desired Avira product and the ACMP Avira Management Console.

• How easy is it to install and set up?

When installing for the first time, please register at:
https://www.aagon.de/en/download-avira-management-console

You then activate your free version using the Avira activation code.

The ACMP console features a first-steps wizard to guide you through the intuitive installation process, providing countless tips on all required settings.

FAQ | ACMP Avira Management Console

- ### Can I upgrade the ACMP Avira Management Console?

  You can upgrade the ACMP Client Management Suite at any time to use additional modules.

  To do so, just email **sales@aagon.com**. To find out more about further key modules such as ACMP License Management and ACMP Vulnerability Management, visit our website at **www.aagon.de**.

- ### Who is the ACMP Avira Management Console aimed at??

  Client management for mid-size enterprises is what Aagon is all about. With over 800 companies and partners across the DACH region, ACMP supports all types of industry and institution.

- ### How much does the console cost to use?

  If you use the console under your Avira licenses, you won't need to pay a cent more.

- ### How do I order the console?

  Simply select the ACMP Avira Management Console when placing your order for an Avira business product in PartnerNet.

  You will then receive further information in your confirmation email.

- ### Where do I get support?

  Avira offers you comprehensive support to install and manage Avira components.

  Avira Support can be contacted at:

  - **support@avira.com** or by phoning
  - **00800 2444 5444** (Austria, Switzerland, Germany)
  - **+49 7542 500 44 11** (all other countries)

  Aagon will answer all support requests in relation to the management console and its components.

  Aagon Support can be contacted at: **avirasupport@aagon.com.**

  Avira Support also coordinates support requests for the ACMP Avira Management Console.

- ### Where can I get further information?

  Further details and information can be found on our homepage: **https://www.aagon.de/en/avira.html**

- ### Contact details:

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